

Attorney Docket No.: 42390.P9765x

Patent**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Patent Application of:

Anderson, et al.

Serial No.: 09/895,557

Filed: June 29, 2001

For: METHOD AND APPRATUS FOR  
MESSAGE ESCALATION BY  
DIGITAL ASSISTANTS

Art Unit: 2141

Examiner: Jaroenchonwanit, Bunjob

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450**PRELIMINARY AMENDMENT**

Dear Sir:

Applicant respectfully requests the Examiner to enter the following  
amendments.

10/08/2003 TDAE1 00000005 022666 09895557

01 FC:1202 72.00 DA

Pre-Amendment B  
#4  
T.D.  
10/07/03